



# Privacy Statement

## **Introduction**

Thank you for visiting *cybertherapyconsulting.com* (the site), presented to you by Dr. Marie C. Dumas, EI.

Your privacy is important to me. As such, I provide this Privacy Statement explaining my online information practices and the choices you can make about the way your information is collected and used at this general audience site. The term “the services” refers to all operational activities conducted by Cybertherapy Consulting. Please note that legally mandated record keeping and reporting in the cities and countries of operation, and are permitted to retain necessary data for legitimate use purposes.

## **The Information I Collect**

Throughout the site, you may be able to inquire about one of my services and to request appointments, give consents, or send forms. In the course of these various offerings, I seek to collect from you various forms of personally identifiable information that is required for the operation of the consulting practice.

Examples of the types of personally identifiable information that may be collected include: name, address, e-mail address, telephone number, emergency contacts, and information about your participation in my programs and services.

I maintain a client database inside my website, available only to myself as an administrator. This is to facilitate my communication with you.

My website is hosted on the Wix.com platform. Wix.com provides me with the online platform that allows me to publish my site and services to you. Your data may be stored through Wix.com’s data storage, databases, and the general Wix.com applications. Wix stores your data on secure servers behind a firewall.

My Wix website tracks data on site traffic, devices used, and referral sources as well as interaction with my Frequently Asked Questions posts.



I do not at present, have an external analytic tracking system activated, such as Google Analytics to track your online movements within my website. I participate in some paid advertising services online, which may have led to you to my site.

I send invoices, and do not collect or store specific bank account information on my site for payments made via bank transfer or credit card. If you choose to pay with your credit card, the payment is recorded and processed through a third party payment processor (Stripe), which has it's own data processing and retention policy. An accounting of your invoices and payments will be kept in a secure cloud program for my required record keeping purposes.

My website and email hosting service providers (Wix and Gmail), payment processor (Stripe or a bank transfer service of your choice), encrypted virtual meeting hosts (Facetime, WhatsApp, Zoom or another) may collect various types of information when you interact with these applications via my site. Please see the service providers' individual websites and security whitepapers to view their privacy practices for more information.

### **Why I Collect Such Personal Information**

I collect such Non-personal and Personal Information for the following purposes:

1. To provide and operate the Services;
2. To provide our Users with ongoing user assistance and technical support;
3. To be able to contact my Clients with general or personalized notices and messages;
4. To process payments;
5. To create aggregated statistical data and other aggregated and/or inferred Non-personal Information, which I may use to provide and improve my respective services;
6. To comply with any applicable laws and regulations.

### **Information Sharing and Disclosure**

I may disclose personally identifiable information only in response to an emergency covered under the informed consent guidelines, and in response to a legal process, for example, in response to a court order, lawsuit, or a subpoena. I also may disclose such information in response to a law enforcement agency's request, or where we believe it is necessary to investigate, prevent, or take action regarding illegal activities, suspected fraud, situations involving potential threats to the physical



safety of any person, violations of our terms of use, to verify or enforce compliance with the policies governing my site and applicable laws or as otherwise required or permitted by law or consistent with legal requirements. Please see the wording in my Informed Consent Document for further information on protective actions for minors, legal obligations, and commitments.

Although I take appropriate measures to safeguard against unauthorized disclosures of information, I cannot assure you that personally identifiable information that I collect will never be disclosed in a manner that is inconsistent with this privacy statement because I do not have control over the security of your internet connection or of external technology services' behaviors. I have chosen technology third party partners as carefully as possible with regard for our technology needs and your assurance to security.

### **Contact Methods**

I may contact you via newsletter by email in addition to phone calls and messaging, I may contact you in writing to enforce any applicable laws such as the right to collect funds owed as part of any agreement between us. I will do my best to always contact you by your preferred method first.

### **Cookies and Other Tracking Tools**

My website and external technology services have the capability to track personal information through the use of cookies. Cookies are small pieces of data stored on a site visitor's browser, usually used for security purposes or to keep track of their movements and actions on a site. You may be asked by my website or your browser to retain or decline cookies.

There are two types of cookies:

**Session (Transient) cookies:** These cookies are erased when you close your browser, and do not collect information from your computer. They typically store information in the form of a session identification that does not personally identify the user.

**Persistent (Permanent or Stored) cookies:** These cookies are stored on your hard drive until they expire (i.e. they are based on a set expiration date) or until you delete them. These cookies are used to collect identifying information about the user, such as Web surfing behavior or user preferences for a specific site.



Take a look at the following table to view which general cookies Wix places on Wix websites:

Cookie name	Life span	Purpose
svSession	Persistent	Identifies unique visitors and tracks a visitor's sessions on a site
hs	Session	Security
XSRF-TOKEN	Session	Security
smSession	Persistent (Two weeks)	Identifies logged in site members (Not currently in use on our site)
TSxxxxxxxx (where x is replaced with a random series of numbers and letters)	Session	Security
TSxxxxxxxx_d (where x is replaced with a random series of numbers and letters)	Session	Security
RequestID	Session	Track visitor behavior and measure site performance

Third-party apps may use cookies that aren't listed in the table above. You can check which cookies are used on these platforms using your browser's built-in cookie view. You can change your privacy preferences regarding the use of cookies and similar technologies through your browser. You may set your browser to accept all cookies, block certain cookies, require your consent before a cookie is placed in your browser, or block all cookies. Blocking all cookies will affect your online experience



and may prevent you from enjoying the full features offered of a site. Please consult the “Help” section of your browser for more information.

Tips: Google how to view your specific browser’s cookies for instructions on how to view which are in use on a given website, and for further information on how to adjust your cookie settings. Additionally, though Emmanuel Church does not participate in paid advertising, you can opt out of seeing online interest-based ads from Facebook and other participating companies through the [Digital Advertising Alliance](#) in the US, the [Digital Advertising Alliance of Canada](#) in Canada, or the [European Interactive Digital Advertising Alliance](#) in Europe, or through your device settings.

### **Third-Party Social Networking Sites**

You may choose to engage with my content, such as video, and other offerings, on or through third-party social networking sites, such as Facebook, Instagram or YouTube. When you engage with my content on or through third party social networking sites, you may allow me to view certain public information from your social media profile (e.g., name, e-mail address, photo, gender, birthday, location, connections, comments, posts or the ‘likes’ you make) to deliver the content or as part of the operation of the application. I may also obtain non-personally identifiable information (e.g., content viewed), from your interaction with my content.

**It is our mutual responsibility to guard the confidentiality of our working relationship in public settings.** When you provide personal information to me on social networking sites, it may be publicly viewed by other members of these sites and we cannot prevent further use of the information by third parties.

**You must discuss and seek your Consultant’s permission *first* if you intend to disclose our working relationship on a review or social media website.**

Data furnished to me from your social media account, can help enable me to do things like (1) give you exclusive content, (2) personalize your online experience with me within and outside my applications or website, and (3) contact you through the social networking sites or directly by sending you the latest news. By connecting with me on social media, you consent to the use of this information in accordance with my Privacy and Informed Consent Policy.

Through some social networking sites’ privacy settings, you can control some of what data you share. For more information about how social networking sites handle your personal information, please refer to their privacy policies and terms of



use. For a request for removal of postings on my Facebook page, please contact [drmariecdumas@gmail.com](mailto:drmariecdumas@gmail.com) with Attn: Facebook Administrator.

### **International Transfer**

Cybertherapy Consulting operates globally so it is necessary to transfer your information internationally. In particular, your information will likely be originated in Europe, and then transferred to and processed in the United States where many of our central databases operate. The data protection and other laws of other countries, such as the United States, may not be as comprehensive as those in your country. Please be assured that we take reasonable steps to ensure that your privacy is protected. By using this site you consent to your information being collected, used and transferred as set forth in this privacy statement.

### **My Commitment to Security**

I have put in place appropriate physical, electronic, and managerial procedures to safeguard and help prevent unauthorized access, to maintain data security, and to use correctly the information I collect online.

### **Withdrawal/Limitation of Consent**

Participants and site visitors imply consent to these Privacy Practices when they choose to use my website or engage with my services. However, you can withdraw your consent for further collection of personal information, as well as make requests to delete, limit, or change collected information. Attempts will be made to the greatest extent allowed under the law and site functionality, to delete, limit, or amend records as requested.

If you would like to make a request to: access, correct, amend or delete any personal information I have about you, you are invited to contact me at: [drmariecdumas@gmail.com](mailto:drmariecdumas@gmail.com) *Subject: Privacy*. If you have questions about our Privacy Practices you can contact me via mail, at the email address above, or via telephone at +33 677 26 12 60.



## **Privacy Policy Updates**

I reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If I make material changes to this policy, I will notify you here that it has been updated, so that you are aware of what information I collect, how I use it, and under what circumstances, if any, I use and/or disclose it.